# Frequently Asked Questions ~ Santee Bluegrass Festival 2016

**When:** Saturday, September 10, 2016 from 5:30 – 9:30 p.m.

Where: Town Center Community Park East 550 Park Center Drive, Santee, CA 92071

#### From the 52 East:

Exit Cuyamaca Street

Make a Left onto Cuyamaca Street

Make a Right onto Riverwalk Drive

Make a Right onto Park Center Drive and follow it until it dead ends into the festival parking lot

#### From the 125 North:

Exit onto Mission Gorge Road

Make a Right onto Mission Gorge Road

Make a Left onto Cuyamaca Street

Make a Right onto Riverwalk Drive

Make a Right onto Park Center Drive and follow it until it dead ends into the festival parking lot

#### From the 8 East:

Exit the 8 onto 67 North

Exit 67 to 52 West

Exit 52 onto Cuyamaca Street

Make a Right onto Cuyamaca Street

Make a Right onto Riverwalk Drive

Make a Right onto Park Center Drive and follow it until it dead ends into the festival parking lot

#### From the 67 South:

Exit the 67 on Woodside Ave.

Follow Woodside Ave until it turns into Mission Gorge Road

Make a Right on Magnolia Ave.

Make a Left on Mast Blvd.

Make a Left on Park Center Drive and follow it until it dead ends into the festival parking lot

**Beneficiary:** Funds raised will benefit the Santee Teen Center, park improvement projects, and the Recreation Scholarship Program which provides financial assistance to qualifying Santee children, teens and seniors to take part in City recreation programs

Attendance: 1,300 guests

### How much are tickets?

\$40 per ticket if purchased by March 31 (Designated Driver tickets are \$30 if bought by March 31)

\$45 per ticket if pre-purchased after March 31

\$50 per ticket if purchased at the door

\$35 Designated Driver ticket (limited number available)

Participants that purchase the designated driver ticket will not be allowed to sample any alcoholic beverages and will not
receive a souvenir wine glass; however they may still sample all of the food & alternative beverages will be available. They will
receive a souvenir tumbler cup.

\*Tickets are expected to sell out but if there are still tickets available they will be sold at the door

\$125 Reserved table – (1) table with (8) chairs

- We will be selling a total of 12 tables
- Reserved tables DO NOT include the ticket price. Tickets must be purchased in addition to the reserved table.

### What should I wear to the festival?

Casual wear is appropriate. Comfortable shoes are suggested. Heels are not recommended because the event will be taking place on grass and the food, beverages and entertainment are spread out throughout the park. This is an evening event that may require a light jacket.

# Are all of the food and beverages included in the ticket price?

Yes. Guests pay one price for admission and enjoy free samples from several restaurants, breweries and wineries. Complimentary soft drinks and water are also provided. Each participant will receive a souvenir plastic cup for sampling\*.

\*In compliance with ABC regulations

### Are children allowed?

No, this festival is for adults 21 years old and up. This also means no infants.

### Do I have to be a resident of Santee to attend?

No, you don't need to be a resident to purchase a ticket. There are no resident discounts on tickets.

## I want to bid on something in the Silent Auction? How does it work?

There will be (4) different silent auction tables that close at different times throughout the evening. A bid sheet will be displayed in front of each silent auction item. When you want to place a bid you will write down your name and phone number. There will be a minimum bid amount and a designated increment amount for each bid. Winners' names will be displayed at the festival on a winner's board at the cashier booth throughout the evening. Winners can claim and pay for their silent auction item using cash, check or credit card (Visa or Master Card) at the silent auction cashier booth at the festival. Once you have paid for your item you will be given a receipt that you can provide to your tax provider who will consult you on your deduction.

# I want to participate in the Opportunity Drawing?

Festival volunteers will be roaming the festival site selling opportunity drawing tickets.

Tickets are 1 for \$5.00, 5 for \$10.00 an arm length for \$20, and a wingspan for \$30 (special prize included)

Write your name and phone number **legibly** on your tickets before depositing in the ticket box. If **unreadable** your ticket will not be considered. Place ticket(s) in ticket box for the item you are interested in winning. Winner does not need to be present to win.

# What if I get tired? Are there places to sit down?

Tables and chairs are located throughout the festival area. However, you can reserve a table with seating for 8 for an additional price (\$125).

# I use a wheelchair/walker/cane; will I be able to enjoy the festival?

Yes. The festival covers an area that is level, however, it is on the grass so be prepared. If further assistance is needed please contact (619) 258-4100 x222 to arrange accommodations.

### What about parking?

Parking is free and located at the festival venue. Handicapped parking will be available. Taxi information will be available all evening.

## Will non-alcoholic beverages be served?

Yes, complimentary soft drinks and water are available.

## Are cameras allowed?

Yes.

### Can I bring in my own chair?

Yes, you are welcome to bring your own chair. We recommend a lawn chair. However, the following items may not be brought into the event: coolers, wagons, outside beverages, tables, large umbrellas and canopy tents.

### What if it rains?

It is a rain or shine event. If you decide not to attend, please consider your ticket purchase a donation.

#### Are restrooms close?

There are restrooms in close proximity to the festival along with porta potties.

# Is smoking allowed?

This is a non-smoking festival. There will be designated smoking areas provided.

# May I bring my dog?

Only service dogs are allowed.

# Refunds

If you have purchased a ticket and are now unable to attend please try to sell your ticket to friend or family member. If you are unable to do so, please consider your ticket purchase a donation.

G:\Cherie Meek\All Special Events Files\Bluegrass Festival\BGF 2016\Promotions\FAQ BGF 2016.doc